

Level 2 Certificate in Team Leading for Southwark Hospitality SMEs

SOUTHWARK
HOSPITALITY
SKILLS HUB



As part of the Southwark Hospitality Skills Hub, we're excited to offer a **FREE**, accredited course to help your supervisors grow into confident, effective team leaders.

Why Choose This Course?

- ✓ Practical, hands-on learning
- ✓ Workplace learning – staff can learn while they work
- ✓ Clearly structured with focused leadership skills
- ✓ Ideal for team leaders and supervisors

Benefits for Your Staff

- ✓ Gain essential leadership skills
- ✓ Motivate and get the best from their team
- ✓ Build confidence to handle challenges
- ✓ Improve planning, communication & customer service

Benefits for Your Business

- ✓ Stronger, capable team leaders
- ✓ Better team communication and collaboration
- ✓ Confident staff who can manage people and tasks
- ✓ Upskill your team at no cost

Course Overview

- Around 150 guided learning hours
- Core topics: team leading, planning, customer service, communication
- Suitable for front of house, kitchens, housekeeping & more
- Progression to ILM Level 3 or management roles

Only for hospitality SMEs based and located in Southwark

Course starting September
Scan the QR code to register



To find out more about the Southwark Hospitality Skills Hub visit <https://southwarkhsh.co.uk/>

